



COVID-19 PLAN FOR RE-OPENING

The Shuswap Family Centre is committed to providing a safe and healthy environment for our clients and staff and we thank you for your understanding as we continue to navigate the uncertainties and challenges created by COVID-19.

As we re-open our doors to our community, here are some of the actions we are taking to ensure your health and well-being:

- Designated days for appointments only – Mondays, Wednesdays, Fridays
- Designated drop-in days: Tuesdays and Thursdays
- Options for telephone or video appointments are available where appropriate
- Entry and exit through different doors to discourage bottlenecks
- Reception desk protected with sneeze guard
- Mandatory sign-in for visitors
- Non-medical masks and gloves available for visitors
- Hand-sanitizers are placed in common spaces and in each office
- Enhanced cleaning procedures of common areas and frequently touched surfaces
- Clear signage posted in public areas
- Office and meeting spaces are reorganized to ensure physical distancing
- Limiting the number of people in the building

